

AirDyne AD7, AD8, AD Pro: Noises from the rear idler pulley

ID: 13773.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD7, AD8, and AD Pro.

Some common complaints may include:

- Rubbing noises
- Squeaking or creaking noises
- Squealing noises
- Clicking or clunking noises

Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
10mm, 13mm, 19mm open-ended wrenches
6mm hex/Allen wrench, or the wrench from the hardware card included with your machine

1. Remove the belt to inspect the rear idler pulley. Refer to the "Replace the Rear Idler Pulley" section of the [service manual](#) for instructions on accessing the pulley and removing the belt.
2. Rotate and watch/listen to the pulley (**reference 1**). If the rear idler pulley is the source of the noise, attempt to adjust the hardware to eliminate the noise [[13773.A](#)]. If you cannot eliminate the noise or is not operating smoothly, [order Rear Idler Pulley \[13773.B\]](#).

(Reference 1)



Tighten the hardware (red) on the rear idler pulley (yellow) as needed to try and eliminate the noise.

3. If the noise persists after replacing the rear idler pulley, please select another noise topic to troubleshoot further. The next most likely source of the noise would be the crank and pulley shaft junction / crank to crank link (left side) or fan assembly.

Looking for other noises to troubleshoot?

- [AirDyne AD7, AD8, AD Pro: Noises from the crank and pedal](#)
- [AirDyne AD7, AD8, AD Pro: Noises from the crank to pulley shaft junction or crank to crank link \(left side\)](#)
- [AirDyne AD7, AD8, AD Pro: Noises from the rear idler pulley](#)
- [AirDyne AD7, AD8, AD Pro: Noises from the fan assembly](#)
- [AirDyne AD7, AD8, AD Pro: Noises from the front idler pulley](#)
- [AirDyne AD7, AD8, AD Pro: Noises from the crank and crank linkage bearings](#)
- [AirDyne AD7, AD8, AD Pro: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Rear Idler Pulley	8009325

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting