

## AirDyne AD7, AD8, AD Pro: How do I adjust the belt tension?

ID: 13802.2

Follow this troubleshooting guide to help resolve belt issues on the Schwinn AirDyne AD7, AD8, and AD Pro.

Some common complaints may include:

- Belt damage
- Tears, fraying, splits in belt
- Belt rubbing
- Belt is skipping or slipping
- Belt starts then stops

### Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver  
10mm, 19mm open-ended wrenches

1. If the belt tension needs adjusting, refer to the "Adjust the Belt Tension" section of the [service manual](#) for instruction on adjusting tension of the drive belt [\[13802.A\]](#).
2. Inspect the belt tensioner for damage (**reference 1**). If damage is present, [order a Spindle Clip Service Kit \[13802.B\]](#). This kit includes both the threaded tensioner and tension adjustment nut.

#### (Reference 1)



The belt tensioner components (tension adjustment nut [B] and threaded tensioner [C]) are highlighted in yellow.

### Looking for other locations to troubleshoot belt issues?

- [AirDyne AD7, AD8, AD Pro: Belt issues - Linkage Arm](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Fan Assembly](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Belt Damage](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Front Idler Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Main Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - Rear Idler Pulley](#)
- [AirDyne AD7, AD8, AD Pro: Belt Issues - All other locations](#)
- [Schwinn AirDyne AD7: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD8: Why isn't the belt working properly?](#)
- [Schwinn AirDyne AD Pro: Why isn't the belt working properly?](#)
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### Need to order replacement parts?

#### 1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

**Customer Care - Hours of Operation:**

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

#### 2 Parts Reference Table

Part Description	Part SKU
<b>Spindle Clip Service Kit</b>	<b>8009321</b>

#### 3 Contact Tech Team / Advanced Troubleshooting

**If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.**

**Submit a Case with case type Advanced Troubleshooting**