

Schwinn AirDyne AD6: Why is my machine making a weird noise? ID: 13120.2

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

Follow these steps to troubleshoot the issue

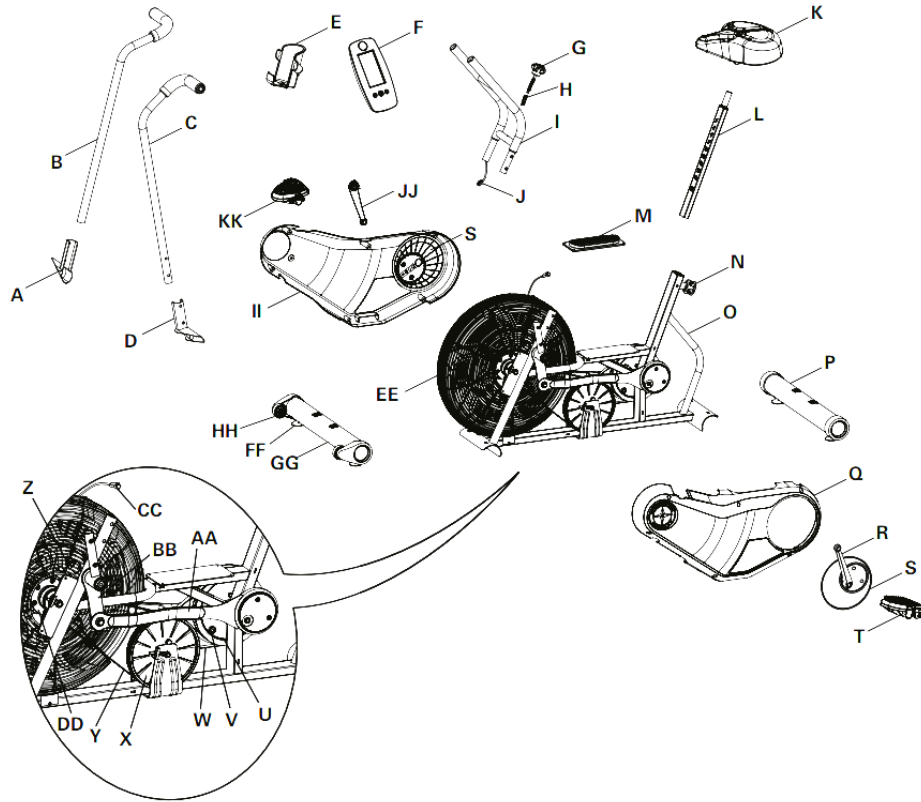
Tools you may need:

Phillips head screwdriver
4mm, 6mm hex/Allen wrenches, or the wrench from the hardware card included with your machine
13mm, 15mm, 17mm open-ended wrenches, or the multi-sized wrench tool from the hardware card
14mm socket wrench

1. Make sure that your bike is placed on a solid and level surface. If needed, adjust the leveler feet to offset an uneven surface. The leveler feet should be adjusted to be as low to the ground as possible while keeping your bike level [\[13120.A\]](#).
2. Check all hardware installed during the assembly process. Using your assembly tools included with your machine (6mm Allen wrench and multi-sized wrench and screwdriver tool), tighten all hardware according to the assembly instructions in the [assembly manual](#) [\[13120.B\]](#).
3. If the issue persists, refer to the "Replace the Shrouds" section of the [service manual](#) for instructions on removing the shrouds. One by one, remove the shrouds and carefully realign them. Make sure that they are not rubbing on any other parts after installing and that the hardware is securely installed [\[13120.C\]](#). If a shroud is damaged, please contact Customer Care for assistance identifying and replacing your damaged part. Our contact information is located at the bottom of this page [\[13120.D\]](#).
4. If the issue persists, cycle your machine for several revolutions while trying to determine the source of the noise. Pay close attention to the connections of the components. See **reference 1** for assistance with identifying possible source of the noise. Once the source of the noise is determined, choose a noise troubleshooting topic below.

(Reference 1)

Maintenance Parts



A	Foot Peg, Right	N	Seat Adjustment Knob	AA	Connector Arm
B	Handlebar, Right	O	Frame	BB	Arm Pivot
C	Handlebar, Left	P	Stabilizer, Rear	CC	Console Cable, Lower
D	Foot Peg, Left	Q	Shroud, Left	DD	Resistance Fan Assembly
E	Water Bottle Holder	R	Crank Arm, Left	EE	Fan Cover
F	Console	S	Center Plate	FF	Leveler
G	Locking Knob	T	Pedal, Left	GG	Stabilizer, Front
H	Spring, Knob	U	Pulley, Crank	HH	Transport Wheel
I	Console Support Bar	V	Speed Sensor Magnet	II	Shroud, Right
J	Console Cable, Upper	W	Crank Belt	JJ	Crank Arm, Right
K	Seat	X	Drive Pulley	KK	Pedal, Right
L	Seat Post	Y	Drive Belt		
M	Foot Step Pad	Z	Speed Sensor Assembly		

Click to expand the image and see the exploded maintenance parts diagram.
 This information is also available in the [service manual](#) online.

Select a noise topic to begin troubleshooting

- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need additional assistance?**1 Customer Care Contact Information**

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Arm Pivot	8002262
Connector Arm	8002267
Crank Arm, Left	8002258
Crank Arm, Right	8002259
Fan Assembly	004-9822
Handlebar, Left	004-9848
Handlebar, Right	004-9845
Idler Pulley	004-9866
Main Pulley	004-9849
Pedal, Left	004-2708
Pedal, Right	004-2707
Spindle Removal Tool	8001474

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting