

Schwinn AirDyne AD6: Noises from the connector arm and arm pivot ID: 13785.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
10mm open-ended wrench
4mm, 6mm hex/Allen wrenches, or the wrench from the hardware card included with your machine
14mm socket wrench

1. Refer to the "Replace the Connector Arm" or "Replace the Arm Pivot" section of the [service manual](#) for instructions on accessing the connector arm and arm pivot. Follow the steps outlined in the procedure until you reach the step to disconnect the connector arm from the arm pivot.
2. Tighten the bolt connecting the connector arm and arm pivot completely with a 14mm socket wrench (**reference 1**).

(Reference 1)



*The arm pivot is highlighted in yellow and the connector arm is highlighted in red.
Tighten the bolt circled until you are unable to tighten it further.*

3. Once the bolt is completely tightened, follow the procedure outlined in the "Replace the Connector Arm" section of the [service manual](#) in reverse to reinstall the crank arms and shrouds. Test to see if the noise persists [\[13785.A\]](#).
4. If the issue persists or damage is present, [order an Arm Pivot \[13785.B\]](#).
5. If the noise persists after replacing the arm pivot, please select another noise topic to troubleshoot further. The next most likely source of the noise would be the arm pivot bushings and bearings or crank and connector arm connector

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at [1-800-605-3369](tel:1-800-605-3369) for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
 Monday - Friday 6:00am - 5:00pm PST

*The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
 Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.*

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Arm Pivot	8002262

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting