

Schwinn AirDyne AD6: Noises from the crank and pedal connection

ID: 13781.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- Rubbing noises
- Squeaking or creaking noises
- Squealing noises
- Clicking or clunking noises

Follow these steps to troubleshoot the issue

Tools you may need:

Multi-sized wrench tool from the hardware card or 13mm, 15mm, 17mm open-ended wrenches

1. Pedals can sometimes loosen over time or with frequent use. It is important that the pedals are tightened on a regular basis as part of a regular maintenance routine. Tighten the pedals with the multi-sized wrench tool. Please note that the left pedal is reverse threaded, so you will need to turn your wrench counter-clockwise to tighten the hardware. Test to see if the noise persists [\[13781.A\]](#).
2. If the noise persists, tighten the crank nut on the crank arm with a 14mm socket wrench. Test to see if the noise persists [\[13781.B\]](#).
3. If the noise persists, remove the pedals from your bike one at a time with the multi-sized wrench tool, testing if the noise persists after each pedal is removed. Please note that the left pedal is reverse threaded, so you will need to turn your wrench clockwise to loosen the hardware. If the noise only occurs with one pedal removed, [order a Left or Right Pedal](#) (whichever is affected) [\[13781.C\]](#).
4. Reinstall the pedals. If the noise persists or damage is present, [order a Pedal and Crank Arm for both sides \[13781.D\]](#).
5. If the noise persists after replacing the pedals, please select another noise topic to troubleshoot further. The next most likely source of the noise would be the crank and connector arm connection.

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the main pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)

- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Crank Arm, Left	8002258
Crank Arm, Right	8002259
Pedal, Left	004-2708
Pedal, Right	004-2707

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting