

Schwinn AirDyne AD6: Noises from the main pulley

ID: 13794.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD6.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

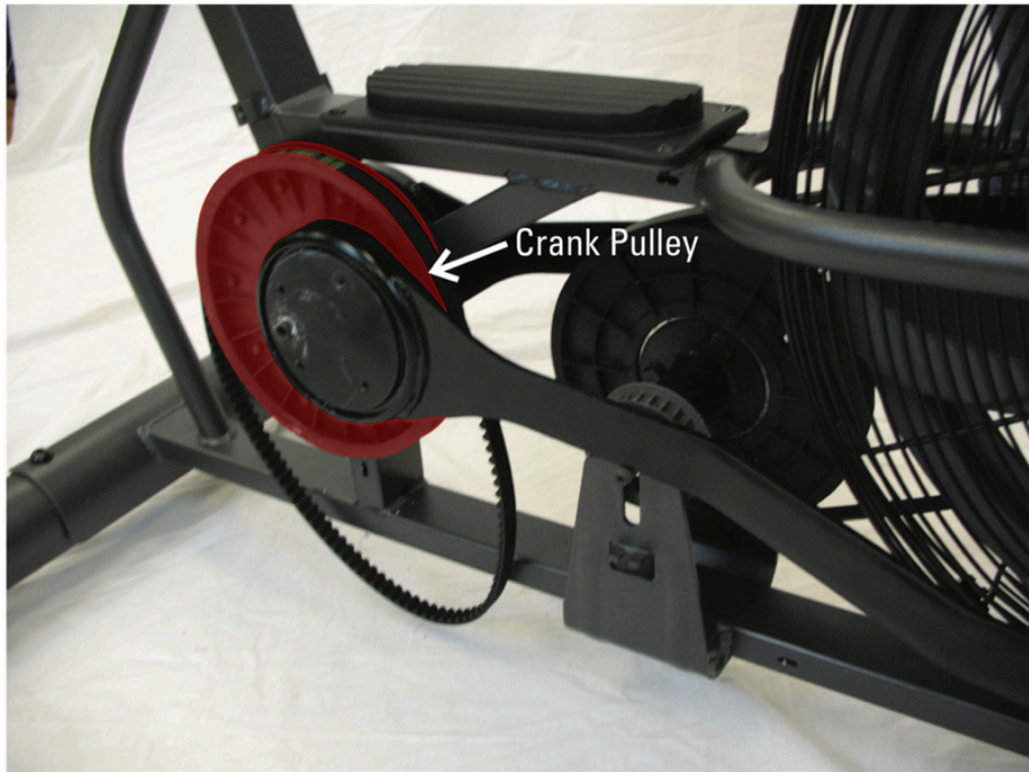
Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
10mm, 15mm open-ended wrenches
4mm, 6mm hex/Allen wrenches, or the wrench from the hardware card included with your machine
14mm socket wrench
Spindle Removal Tool

1. To access this area of your machine for troubleshooting or replacement, you will need a spindle removal tool. Please [order a Spindle Removal Tool](#) if you do not already own one.
2. Refer to the "Replace the Spindle" section of the [service manual](#) for instructions on removing the shrouds and accessing the pulleys. Inspect the main pulley (**reference 1**) for damage and make sure that the pulley is not rubbing on any other parts of your bike.

(Reference 1)



The main pulley is the pulley attached to the connector arm with the "toothed" belt.

3. If the issue persists or damage is present, [order a Main Pulley](#). You will need the spindle removal tool from this troubleshooting process to replace the main pulley [\[13794.A\]](#).
4. If the issue persists after replacing the main pulley, please select another noise topic to troubleshoot further. The next most likely area to troubleshoot would be the idler pulley or the main/crank bearings in the frame.

Looking for other noise locations to troubleshoot?

- [Schwinn AirDyne AD6: Why is my machine making a weird noise?](#)
- [Schwinn AirDyne AD6: Noises from the crank and pedal connection](#)
- [Schwinn AirDyne AD6: Noises from the crank and connector arm](#)
- [Schwinn AirDyne AD6: Noises from the connector arm and arm pivot](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot bushings or bearings](#)
- [Schwinn AirDyne AD6: Noises from the arm pivot and handlebar/footpeg connection](#)
- [Schwinn AirDyne AD6: Noises from the resistance fan assembly](#)
- [Schwinn AirDyne AD6: Noises from the idler pulley](#)
- [Schwinn AirDyne AD6: Noises from the bearings \(crank pulley and frame\)](#)
- [Schwinn AirDyne AD6: Noises from all other areas](#)

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts.

**Some replacement parts may also be available for purchase [online here](#).
A list of part numbers referenced within this guide can be located at the bottom of this page.**

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
Main Pulley	004-9849
Spindle Removal Tool	8001474

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting