

Schwinn 230: Why isn't the sliding seat on my bike locking?

ID: 11382.1

Follow this troubleshooting guide to help resolve issues involving the seat slider locks on the Schwinn 230 recumbent bike.

Some common complaints may include:

- Seat slides out of place
- Seat won't lock
- Seat moves out of position

Follow these steps to troubleshoot the issue

1. Check that the seat locking mechanism is engaging fully after pushing the handle all the way down.
2. Stand on the left side of the bike next to the seat adjustment handle, facing the back of the bike. Pull the seat adjustment handle up and adjust the seat to the desired position.
3. Push down on the seat adjustment handle to engage the locking mechanism. Be sure it is fully engaged by continuing to push down until the handle stops [\[11382.A\]](#).
4. If it will not fully engage, [order a Seat Rail \[11382.B\]](#).

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

Part Description	Part SKU
Seat Rail (2014 model)	8001269
Seat Rail (2017 model)	8001337

Seat Rail (2020 model)	8011113
-------------------------------	----------------

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting