

# Schwinn 190 Upright Bike: Why isn't the seat on my bike locking?

ID: 14525.1

Follow this troubleshooting guide to help resolve issues involving the seat locks on the Schwinn 190 upright bike.

Some common complaints may include:

- Seat doesn't lock
- Seat wobbles or is unsteady
- Seat doesn't unlock
- Seat bushing falls out/off

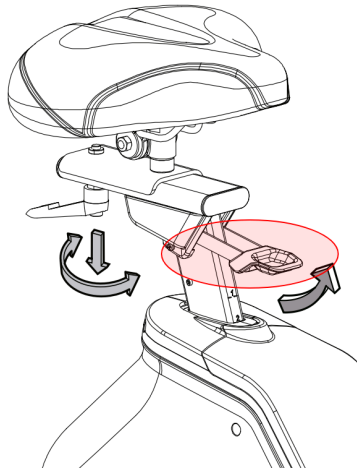
**Follow these steps to troubleshoot the issue**

*Tools you may need:*

Phillips head screwdriver  
Flat head screwdriver

1. Check that the seat locking mechanism is fully engaged after pushing the handle all the way down (**reference 1**) [\[14525.A\]](#).

## Reference 1



*After adjusting the seat, push down on the handle to test if the seat locks into place.*

2. If the issue persists, stand next to the seat and lift up on the handle (**reference 1**, above). Check that the seat lock disengages fully and slides freely [\[14525.B\]](#).
3. If the seat is not engaging or disengaging fully, [order a Seat Post Assembly \[14525.C\]](#).
4. If the seat is wobbling/unsteady or the bushing falls out with the seat during adjustment, remove the top shroud (**reference 2**). Locate the seat bushing retainer screws (**reference 3**) and check if they are loose/missing. If the screws are loose, tighten them using a Phillips head screwdriver [\[14525.D\]](#). If the screws are missing, [order two Seat Post Bushing Screws \[14525.E\]](#).

## Need to order replacement parts?

### 1 Customer Care Contact Information

**Please contact Customer Care at [1-800-605-3369](tel:1-800-605-3369) for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.**

**Customer Care - Hours of Operation:**

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

### 2 Parts Reference Table

<i>Part Description</i>	<i>Part SKU</i>
<b>Seat Post Assembly</b>	<b>8026528</b>
<b>Seat Post Bushing Screws</b>	<b>8006540</b> <i>(order 2)</i>

### 3 Contact Tech Team / Advanced Troubleshooting

**If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.**

**Submit a Case with case type Advanced Troubleshooting**