

# Schwinn 190 Upright Bike: Top Shroud Removal Help

ID: 14628.1

Follow this troubleshooting guide for tips on removing the top shroud from the Schwinn 190 upright bike.

Some common complaints may include:

- Top shroud is difficult to remove
- Can't assemble the bike
- Bike pieces won't come apart
- Can't remove top cover

## Follow these steps to troubleshoot the issue

*Tools you may need:*

Flat head screwdriver  
Cloth or tape, to wrap around screwdriver shaft

1. The top shroud can be difficult to remove.
2. If you need to remove the top shroud during assembly or troubleshooting, carefully use a flathead screwdriver to pry up the edges of the top shroud (**reference 1**). Wrap the flathead screwdriver in a cloth or tape to avoid marring the shroud [\[14628.A\]](#).

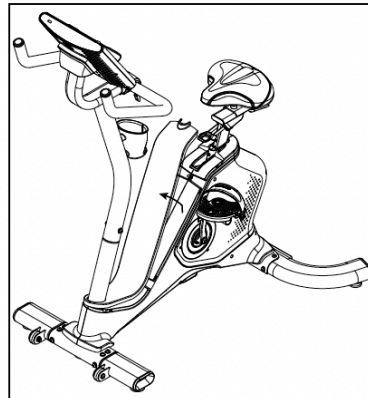
### (Reference 1)

Flex the edges of the Top Shroud to disengage the inside tabs from the Main Assembly. Carefully rotate the Shroud on the Console Mast to get access to the Main Shroud screws.

**Note:** It may be easier to pry up the edges of the Top Shroud using a flathead screwdriver. To avoid damage to the surface of the Shrouds, we recommend putting a piece of cloth over the screwdriver blade.



Rotate top shroud



*The top shroud covers the frame and components between the console mast and the seat assembly. Disengage the shroud tabs by prying the shroud edges with a flathead screwdriver.*

## Need additional assistance?

### 1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

**Customer Care - Hours of Operation:**

Monday - Friday 6:00am - 5:00pm PST

*The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.*

*Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.*

## 2 Contact Tech Team / Advanced Troubleshooting

***If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.***

**Submit a Case with case type Advanced Troubleshooting**