

Schwinn 190 & 290 Bikes: Console displays "5 NVRAM Error" error code ID: 15877.1

Common issue descriptions:

- Error message or error code
- 5 NVRAM Error
- NVRAM, RAM, or console memory error

Tools used in this guide: - None -

Estimated time to complete: Less than 5 minutes

Let's get started!

Replace the console

1. A "5 NVRAM Error" indicates there is a problem with the flash memory on the console.
2. To resolve the issue, a console replacement is needed - [order a Console \[15877.A\]](#).

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

<i>Model & Part Description</i>	<i>Part SKU</i>
Console	8026988

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting