

Schwinn 190 & 290 Bikes: Console constantly cycles through program screens

ID: 15878.1

Common issue descriptions:

- Console demo mode
- Machine behaves or acts like a floor/display model
- Console won't stop cycling through program screens
- Can't select or start a workout

Tools used in this guide: - None -

Estimated time to complete: Less than 5 minutes

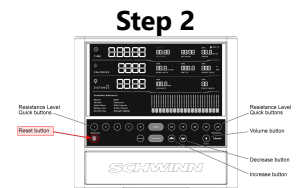
Let's get started! We will check the components below to determine which is causing the issue.

1. [Schwinn logo on the console](#)

Turn off Console Demonstration mode

<i>Tools Required:</i>	<i>Estimated Time to Complete:</i>
None	Less than 5 minutes

1. Console Demonstration mode is enabled when the console continuously cycles through programs and does not allow you to begin a workout.
2. To exit Demonstration mode, press and hold the Schwinn™ logo button for three seconds.
3. The settings will update the next time the machine goes to sleep [\[15878.A\]](#).



Need additional assistance?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting