

Schwinn IC2, IC3: All other noise issues

ID: 13917.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn IC2 and IC3 indoor cycling bikes.

Some common complaints may include:

- Grinding noises
- Squealing noises
- Rubbing noises
- Rattling noises

Follow these steps to troubleshoot the issue

Tools you may need:

Pedal wrench

1. Listen to determine the source of the noise. If the noise is coming from the crank area, remove the pedals one at a time, cycling your bike after each one is removed. If the noise stops with a particular pedal removed, [order a Left or Right Pedal \(IC2 only, whichever pedal is affected\)](#) or [order a Pedal Pair \(IC3 only\) \[13917.A\]](#).
2. If the noise is coming from anywhere else on your bike, please visit [Schwinn IC2: Rattling noises and noises from the crank area](#) or [Schwinn IC3: Rattling noises and noises from the crank area](#) to continue troubleshooting.

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at 1-800-605-3369 for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:

Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.
Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

Part Description	Part SKU
IC2	

Left Pedal	004-7097
Right Pedal	004-7096
IC3	
Pedal Pair	8028723

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting