

Schwinn AirDyne AD2: Why is the belt not working properly?

ID: 13129.1

Follow this troubleshooting guide to help resolve noise issues on the Schwinn AirDyne AD2.

Some common complaints may include:

- *Rubbing noises*
- *Squeaking or creaking noises*
- *Squealing noises*
- *Clicking or clunking noises*

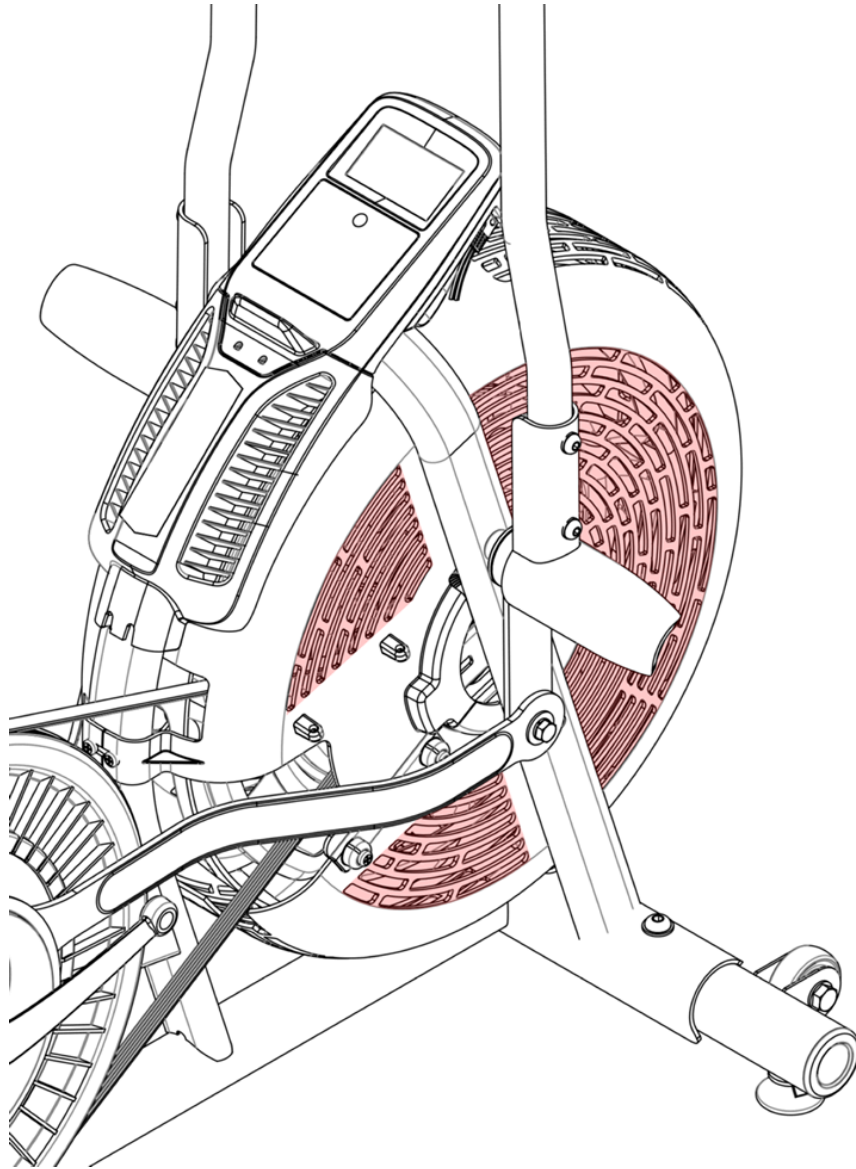
Follow these steps to troubleshoot the issue

Tools you may need:

Phillips head screwdriver
Flathead screwdriver
Pedal wrench
13mm socket wrench

1. Inspect the belt through the fan covers (**reference 1**) for any damage, such as fraying or tearing. If the belt is damaged, [order a Belt \[13129.A\]](#).

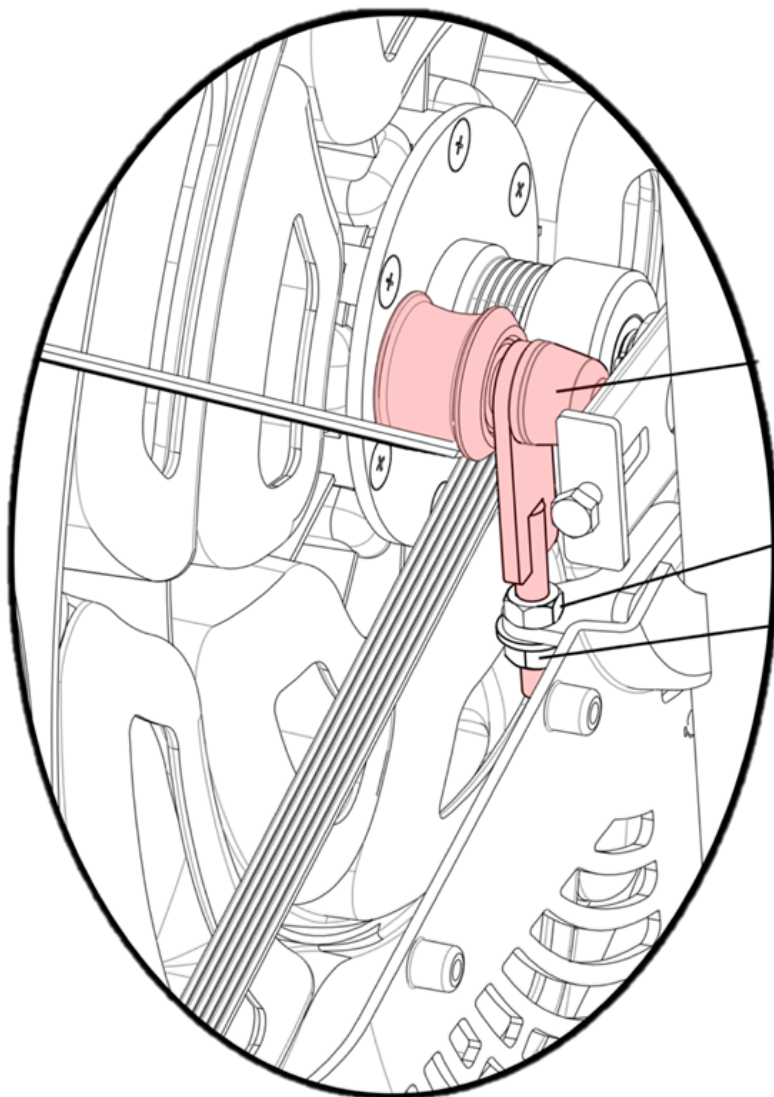
(Reference 1)



Inspect the belt through the holes in the fan cover

2. If the issue persists, remove the shrouds with a pedal wrench and Phillips head screwdriver to inspect the belt further. Refer to the "Replacing the Shrouds" section of the [service manual](#) for instructions on removing the shrouds. If the belt is damaged, [order a Belt \[13129.B\]](#). If a shroud is damaged, please contact Customer Care for assistance identifying and replacing your damaged part. Our contact information is located at the bottom of this page [\[13129.C\]](#).
3. If the issue persists, check if the belt is rubbing on the fan shroud. If it is rubbing, check that if the fan shroud is damaged. If undamaged, try to adjust the position of the belt. Refer to the "Belt Tension Adjustment" section of the [service manual](#) for instructions on adjusting the belt [\[13129.D\]](#). If damage is present to the shroud, [order a Fan Shroud \[13129.E\]](#).
4. If the issue persists, check the belt tensioner for damage ([reference 2](#)). If damage is present, [order a Belt Tensioner \[13129.F\]](#).

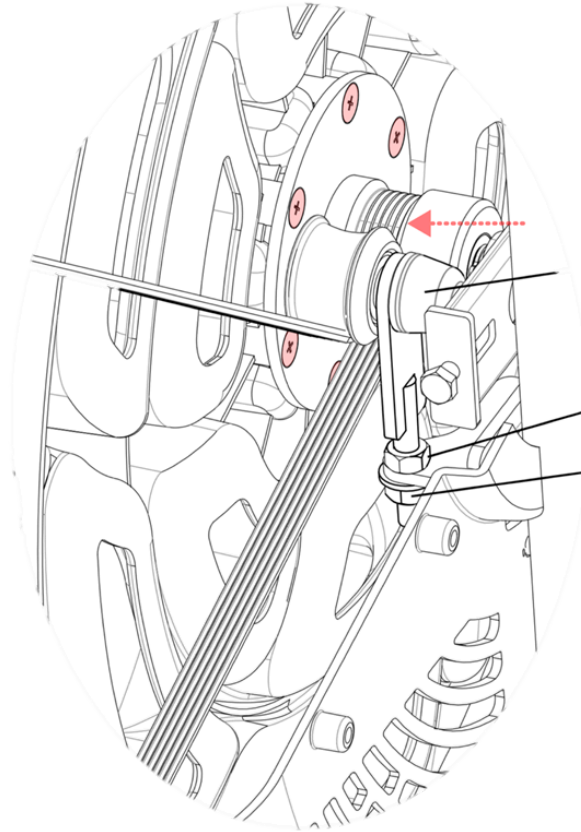
(Reference 2)



The belt tensioner is highlighted red in this image.

5. If the issue persists, check if the fan assembly is straight and even (**reference 3**). Refer to the "Replacing the Fan Assembly and Fan Tensioner Assemblies" section of the ***service manual*** for instructions on accessing the fan. If it is uneven, loosen the mounting hardware with a Phillips head screwdriver, adjust the position, and retighten the hardware [\[13129.G\]](#).

(Reference 3)



Loosen the hardware shown (6 screws), adjust the fan position, then re-tighten the hardware.

Need to order replacement parts?

1 Customer Care Contact Information

Please contact Customer Care at **1-800-605-3369** for additional help or to order replacement parts. Some replacement parts may also be available for purchase [online here](#). A list of part numbers referenced within this guide can be located at the bottom of this page.

Customer Care - Hours of Operation:
Monday - Friday 6:00am - 5:00pm PST

The replacement part will be provided to you at no cost assuming your machine meets the warranty eligibility requirements. A Customer Care Agent will be able to assess your current warranty eligibility and provide you with your options.

Please note that if you did not purchase your machine directly from BowFlex, Schwinn, or Nautilus, we will need a copy of your purchase receipt in order to register your machine for warranty.

2 Parts Reference Table

Part Description	Part SKU
Belt	004-6487
Belt Tensioner	004-6532

Fan Shrouds	
Front Fan Cover	8006201
Front Vent Cover	8006206
Left Rear Cover	8006204
Rear Fan Cover	8006202
Right Rear Cover	8006203

3 Contact Tech Team / Advanced Troubleshooting

If the issue was not resolved in the steps listed, contact the Tech Team or send an Advanced Troubleshooting case.

Submit a Case with case type Advanced Troubleshooting